

# ON DUTY ROUND THE CLOCK



*fact file*



**NRA**

*National Rivers Authority  
North West Region*



ENVIRONMENT AGENCY

## NATIONAL LIBRARY & INFORMATION SERVICE

### HEAD OFFICE

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When it comes to protecting the water environment of England and Wales, the National Rivers Authority is a watchdog that never sleeps.

Pollution incidents and floods can happen at any time, day or night and the NRA must be ready to respond to any emergency.

**In the North West, the NRA has a 24 hour communications centre based at its headquarters in Warrington.**

Calls about emergencies outside of normal working hours are swiftly processed and staff mobilised to cope with incidents ranging from pollutions to flooding.

The authority also operates an advanced Flood Warning Service which monitors the weather and gives warning of tidal and river flooding to the police, who in turn warn local authorities and the public of any danger.

Emergency equipment such as oil booms, sandbags and heavy plant are stored in depots across the region, ready for use at any time.

Exercises are regularly carried out to test the efficiency of the NRA's emergency procedures and those of other organisations involved in tackling major incidents.

The NRA relies on members of the public to help it protect the water environment. If you think you have seen signs of a pollution incident, **please contact the NRA on the 24 hour control room number which is 0925 53999.**

For further information about the work of the NRA contact the Public Relations Department on 0925 53999 during office hours.



# NRA

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