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ENVIRONMENT AGENCY



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NATIONAL LIBRARY &
INFORMATION SERVICE

SOUTH WEST REGION

Manley House, Kestrel Way,
Exeter EX2 7LQ

Protection Through
Partnership

Devon Area

ENVIRONMENT AGENCY



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ENVIRONMENT AGENCY



Bringing together a number of environmental bodies, the Environment Agency took up its operational role as environmental guardian on 1 April, 1996.

The Agency's primary aim is to protect and improve the environment and make a contribution towards the delivery of sustainable development through the integrated management of air, land and water.

The South West Region of the Environment Agency, with a population of four million people, covers Cornwall, Devon, Dorset, Somerset, Bristol, South Gloucestershire and most of Wiltshire.

It has specific responsibilities for water resources, pollution prevention and control, waste management, flood defence, fisheries, conservation and recreation.





Devon Area office - Exminster

To ensure close contact is kept with local communities the South West Region is split into four areas - each with its own Area Manager and staff. Teams work on the ground using local knowledge and contacts to maximum effect.

The four areas are Cornwall (based at Bodmin), Devon (Exminster), North Wessex (Bridgwater) and South Wessex (Blandford).

This leaflet outlines the work of the Devon Area.

DEVON AREA
Environment Agency
Exminster House
Miller Way
Exminster
Devon EX6 8AS
Tel: 01392 444000
Fax: 01392 316016



Planning and Customer Services Manager

- Alan Burrows



Responsible for:

- 'First Step Shop' for customers requiring information and advice;
- Access to the Agency's public register;
- Production of Local Environment Agency Plans (LEAPs);
- Liaison with local planning authorities which includes:
 - communication with developers;
 - responding to planning applications;
- Development of partnerships and communication with external groups;
- Registration of waste carriers and brokers;
- Promotion of Agency responsibilities and duties through education.

Business Services Manager

- Carole Steer



Responsible for:

- Providing cost-effective business support to the operational functions;
- Strategic business development;
- Co-ordination of all financial and procurement services;
- Co-ordination of area personnel, including work experience placements and temporary staff placements;
- Co-ordination of health and safety;
- Environmental policy co-ordination and implementation;
- Managing site services and co-ordination of administration.

Environment Protection Managers



West
- Malcolm Chudley



East
- Heather Barker

Responsible for:

- Response to water pollution incidents;
- Response to waste disposal incidents;
- Enforcement of authorisations;
- Site inspections;
- Pollution prevention and waste minimisation campaigns;
- Chemical monitoring;
- Environmental investigations.



DEVON AREA - KEY FACTS

Population (000's)	1,030
Area	6,208 km ²
Rivers (monitored for quality)	2,423 km
Length of coastline	300 km
EC designated bathing waters	59
Water abstraction licences	Approx. 4,750
Discharge consents	Approx. 4,150
Sewage treatment works	Approx. 500
Major industrial processes	8
Premises authorised to dispose of radioactive waste	9
Nuclear sites	0
Registered waste carriers	Approx. 3,160
Waste management sites	200

Flood Defence and Water Resources Manager

- **Jim Constantine**



Responsible for:

- Measurement of rainfall, river flows and groundwater levels;
- Maintenance of river and sea flood defences;
- Emergency response to flood events;
- Consents for works affecting watercourses;
- Control of development in flood risk areas;
- Determination and enforcement of abstraction licences;
- Water resource planning;
- Local operational management of water resources.

Fisheries, Ecology and Recreation Manager

- **Stephen Douglas**



Responsible for:

- Biological monitoring;
- Anti-poaching activities;
- Licence enforcement;
- Regulation of fish introduction;
- Monitoring and surveys of fish stocks;
- Fish rescues;
- Habitat improvements;
- Promotion of recreation;
- Furthering conservation in all Agency functions;
- Having regard to conserving archaeological and historic sites;
- Promoting conservation of flora and fauna in inland and coastal waters and associated land.

Environment Planning Manager

- **Malcolm Newton**



Responsible for:

- Consenting discharges to controlled waters;
- Issuing licences and registering exemptions for safe storage, treatment and disposal of wastes;
- Promotion of pollution prevention strategies and advice on waste minimisation;
- Provision of advice on contaminated land;
- Controlling the application of waste to agricultural land;
- Assessment and provision of information for waste management planning;
- Advice on the packaging regulations;
- Authorisation, monitoring and enforcement of major industrial processes;
- Regulation of radioactive materials and their disposal;
- Monitoring of special waste movements;
- Liaison with local authorities on air quality.



Area Manager - Geoff Bateman

Heads the Devon team responsible for the whole range of activities under Environment Agency control.

"Devon has long been a favoured county boasting superb rivers, moors, beaches and countryside. This high quality environment helps to sustain a large tourist industry and is a major factor which attracts investment into the county.

'Our most important role is in balancing the needs of the environment with the needs of local people.

'Particularly challenging for the present is the problem of waste and we will endeavour to encourage reduction, reuse and recycling to minimise the need for disposal.

'We will seek to continue improving water quality. This is an area where the farming community and industry have already made a great contribution. Our beaches are also improving as a result of investment in sewage treatment.

'Defending people and property against flooding is a high profile activity and schemes across Devon serve as a constant reminder that we are on guard when bad weather strikes.

'Conversely, the recent long dry summers have put water resources under pressure and we will seek to address the needs of people and the environment.

'Our aim is to ensure Devon's environment is protected and improved where necessary, but we cannot do this alone. We will establish strong partnerships with local authorities, business, agriculture, interest groups and the public and will identify what we aim to achieve and how we will achieve it through our Local Environment Agency Plans.

'By our regulation of the environment, our relationship with local communities and our success in developing and implementing our plans for Devon, we will ensure that action speaks louder than words".

SOUTH WEST REGION ADDRESSES

REGIONAL OFFICE
Environment Agency
South West Region
Manley House
Kestrel Way
Exeter EX2 7LQ
Tel: 01392 444 000
Fax: 01392 444 238

CORNWALL AREA OFFICE
Environment Agency
Sir John Moore House
Victoria Square
Bodmin PL31 1EB
Tel: 01208 78301
Fax: 01208 78321

NORTH WESSEX
AREA OFFICE
Environment Agency
Rivers House, East Quay
Bridgwater TA6 4YS
Tel: 01278 457 333
Fax: 01278 452 985

SOUTH WESSEX
AREA OFFICE
Environment Agency
Rivers House
Sunrise Business Park
Higher Shaftesbury Road
Blandford DT11 8ST
Tel: 01258 456 080
Fax: 01258 455 998

DEVON AREA OFFICE
Environment Agency
Exminster House
Miller Way, Exminster
Devon EX6 8AS
Tel: 01392 444 000
Fax: 01392 316 016



For general enquiries please call your local Environment Agency office. If you are unsure who to contact, or which is your local office, please call our general enquiry line.

ENVIRONMENT AGENCY
GENERAL ENQUIRY LINE

0645 333 111

The 24-hour emergency hotline number for reporting all environmental incidents relating to air, land and water.

ENVIRONMENT AGENCY
EMERGENCY HOTLINE

0800 80 70 60



ENVIRONMENT AGENCY