

EA-Southern



ENVIRONMENT
AGENCY

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Hampshire & Isle of Wight

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WELCOME TO THE AREA

The Hampshire and Isle of Wight Area of the Environment Agency has many renowned attractions as well as a thriving economy:

- The chalkstreams of the Test and Itchen are famous for their trout fisheries and also contain endangered populations of salmon;
- The Isle of Wight and the New Forest are major tourist attractions;
- There is a diversity of rare and protected species including otters, water vole and native crayfish;
- The coastline contains high levels of population, two ports of national significance, bathing beaches and shell fisheries;
- Large parts of the Area have conservation statutory designations to protect wetlands, bird populations and the unique chalk stream river valleys rich with wildlife and species of plants;
- The home of Britain's largest oil refinery and a diverse range of industry and a thriving commercial sector;

Our aim is to protect and improve this unique environment by promoting sustainable use of resources and regulating polluting activities. This will be achieved in partnership with local authorities, industry and all other stakeholders with an interest in the environment.

We serve a population of 1.5 million in an area of 3,131sq km with the following aims for our key activities:-

- To provide effective defence and warning systems to protect people and property against flooding from rivers and the sea;
- To improve standards of waste disposal;
- To reduce the amount of waste by encouraging people to re-use and recycle their waste;
- To manage water resources to achieve the proper balance between needs and the environment;
- To improve and develop salmon and freshwater fisheries;
- To work with other organisations to reclaim contaminated land;
- To encourage the conservation of natural resources, animals and plants;
- To achieve major and continuous improvements in the quality of air, land and water.

To achieve this we are organised into seven sections in the following offices:

Sarum Court Sarum Road Winchester	Water Resources Fisheries, Ecology and Recreation Customer Services Business Services
Castle Chambers Upper High Street Winchester	Environment Planning Environment Protection
Canal Walk Romsey	Flood Defence
Newport Isle of Wight	District Office for all activities



Peter Quarmby

Peter Quarmby, Area Manager

SUMMARY OF OUR STANDARDS

We will:

- Be polite and sensitive when we deal with your personal questions
- Open our offices 9am to 5pm, Monday to Friday
- Answer telephone calls within 15 seconds
- Acknowledge/answer general enquiries within 10 working days
- Answer complaints within five working days
- Offer a 24-hour emergency response service

We will respond to:

- Open Government requests within 20 working days
- Applications for discharge consent, IPC authorisation, radioactive substance authorisation and waste management licence within four months
- Abstraction and impoundment licence applications within three months
- Flood defence and land drainage consent applications within two months
- Information requests under the Environmental Information Regulations 1992 within two months
- 50 per cent of planning application consultations within 10 working days, 75 per cent within 15 working days and 95 per cent within 20 working days
- Pollution emergencies and reports of fish being killed within two hours (four hours out of working hours)

HAMPSHIRE & ISLE OF WIGHT AREA MANAGEMENT TEAM



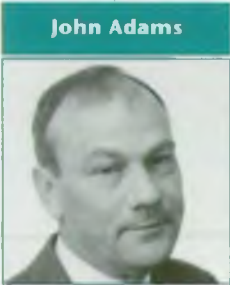
Peter Kelly

**Environment
Protection**



Tim Kermod

Flood Defence



John Adams

**Environment
Planning**



Rod Murchle

Water Resources

Peter Quarmby



Area Manager

Judy Huffer



**Secretary to
Area Manager**

Lawrence Talks



**Fisherles, Ecology
& Recreation**

Mat Carter



Customer Services

Glen Orman



Business Services

Environment Planning

John Adams



**Environment
Planning Manager**

**Barry Keyworth
Team Leader**



**Process Industries
& Radioactive
Substances**

Team

**Rob Wheadon
Team Leader**



Waste Licensing

Team

**Robin Blundell
Team Leader**



**Water Quality
Consenting**

Team

**Sue Fewings
Team Leader**



**Tactical
Planning**

Team

ENVIRONMENT PLANNING

The major centres of population in the Hampshire and the Isle of Wight Area are located on the coastal strip with industry mainly concentrated in the Fawley and Southampton areas. The Environment Planning section is organised into four teams planning and delivering environmental regulation and improvements.

Waste Licensing and Water Quality Consenting

The Water Quality and Waste Licensing teams are responsible for the issue of consents and licenses respectively to protect all controlled waters and ensure that the disposal, treatment and movement of waste does not result in pollution of the environment or harm to human health. There are currently in excess of 8,000 consents, licenses and authorisations in force, which are reviewed at appropriate intervals. However, enforcement of discharge consents and waste management licenses is carried out by colleagues in Environment Protection.

Process Industries and Radioactive Substances Regulation

The Process Industries team regulates the Area's largest and most complex industrial processes, including incineration, chemical, petroleum, paper, pharmaceutical industries and premises where radioactive substances are used, stored or disposed of through integrated pollution control authorisations.

Tactical Planning

The fourth team is Tactical Planning, which encompasses long term strategies for environmental improvements including groundwater protection and contaminated land issues. Major focus will be placed on relevant input to Local Environment Agency Plans (LEAP), which will highlight issues for inclusion in the Area business plan, by looking at long term trends, statutory obligations and partnerships with external bodies or groups.

Environment Protection

Peter Kelly



**Area Environment
Protection Manager**

**Rick Fantham
Team Leader**



**Environment
Protection (West)**

Team

**Jeremy Hallam
Team Leader**



**Environment
Protection
(Isle of Wight)**

Team

**Jeremy Smith
Team Leader**



**Environment
Protection (East)**

Team

**Jon Milliken
Team Leader**



Monitoring

Team

ENVIRONMENT PROTECTION

Hampshire and the Isle of Wight is an area of contrast bounded by a fascinating and varied coastline, internationally important areas of conservation and bathing waters. The area is also home to a wide and diverse range of industry, a thriving commercial sector, two ports of international significance and the second largest oil refinery in Europe. Environment Protection is charged with delivering an integrated environmental protection service for the waste and water functions of the Agency. Organised into teams covering the water catchment boundaries of the Area with a separate team for the Isle of Wight ensures a responsive customer service to be provided. Each team is responsible for maintaining and, where possible, enhancing water quality and preventing waste activities causing danger to health or pollution of the environment.

Each team is also responsible for ensuring that the disposal, treatment and movement of waste within their area does not result in harm to human health or pollution of the environment. This is achieved by regular inspections of all licensed waste disposal facilities, investigations of unlicensed operations and illegal fly-tipping of waste. Officers ensure that more than 4 million tonnes of waste produced annually in the Area is disposed of safely and with the minimum impact on the environment.

Also of concern is the need to protect river and groundwater from agriculture and industrial run-off as well as from the re-development of land that may be contaminated.

A 24 hour incident response service is provided by Environment Protection to deal with incidents or emergencies which place health or the environment at risk. Penalties for causing danger to health or pollution of the environment are severe. Environment Protection is responsible for investigating such incidents, and where appropriate, taking legal action and recovering the clean-up costs.

Pollution Monitoring

Water quality priorities range from monitoring of sewage effluent and their effect on river quality, to responsibility for monitoring tidal waters. This includes the Solent, Portsmouth and Langstone Harbours and the open sea up to three miles from the coast. Bacteriological samples for water quality are also taken from 25 bathing beaches during the summer as part of the Government's programme for monitoring compliance with European legislation.

Water Resources

Rod Murchie



**Water Resources
Manager**

**Alison Rennie
Team Leader**



**Water Resources
Management**

Team

Vacant



Hydrogeologist

Alan Smith



**Water Resources
Licensing Officer**

Rob Waite



**Resources
Officer**

WATER RESOURCES

The Area's major rivers, the Test and the Itchen, rise in the Hampshire chalk downland collecting spring-fed tributaries on their way to sea at Southampton. The chalk aquifer provides consistent flows of high quality water and these rivers are designated Special Sites of Scientific Interest along their whole lengths. They are also heavily used for public water supply, game fishing, fish farming and as a public amenity, and balancing these needs with those of the river habitat requires constant monitoring and consistent management of water resources.

The chalk aquifer is also exploited by wells and boreholes for public water supply, for agriculture and industry and for private use. The area has the majority of the UK watercress farming which needs large volumes of alkaline water at constant temperature. The protection of the quality and the quantity of this water is a continuing responsibility of the Environment Agency.

Objectives for the management of water resources in Southern Region are detailed in the Regional Water Resources Strategy. In the area, Local Environment Agency Plans (LEAPS) identify the issues and actions required in managing resources to satisfy future requirements of the public, industry and the environment during a period of changing climate. Actions are still required to solve low flow rivers which are affected to a varying degree by local geological conditions and by abstractions authorised by Licences of Right.

A small team based at Newport is responsible for hydrometric networks on the Isle of Wight and for supporting other aspects of resources management. Peak demand by summer visitors, intensive agriculture and limited aquifer outcrops mean that the Island is finely balanced in water resources which are currently augmented from the River Test by a pipeline under the Solent.

Similar pressure on the River Itchen, arising from abstraction and sewage effluent dilution, led to the development of two groundwater augmentation schemes in the Candover and Alre valleys. Supporting the river environment through the length of the Itchen, during the severest droughts, they are managed by Resources staff. Considerable investment has been made recently to optimise yields and minimise maintenance at the seven borehole sites.

Steady investment is also made to maintain and improve river and groundwater monitoring stations, and all rivers and most major tributaries are now continuously gauged. Wide use is made of non-intrusive flow measuring systems such as electromagnetics and ultrasonics to suit our low gradient rivers with valuable habitat and fishing interests. Large amounts of data are provided to customers from the Area office, together with professional advice on licensing and the whole scope of water resource management.

Fisheries, Ecology & Recreation

Lawrence Talks



Fisheries, Ecology & Recreation Manager

Stuart Taylor
Team Leader



Fisheries Management & Enforcement

Team

Tim Sykes
Team Leader



Conservation & Recreation

Team

Adrian Fewings



Fisheries Scientist

Team Leader



Biology

Team

FISHERIES, ECOLOGY & RECREATION

Fisheries

Hampshire and Isle of Wight Area includes the Rivers Test and Itchen, chalkstreams renowned worldwide for their trout fishing. The Test and Itchen also support a nationally important salmon run. The River Meon, also a chalkstream, supports brown trout, sea trout, coarse fish and the occasional salmon. The streams of the New Forest all have runs of sea trout and populations of wild brown trout. The Rivers Hamble and Wallington have runs of sea trout and support coarse fisheries. The Isle of Wight streams provide popular coarse fishing for islanders and tourists alike. Throughout the Area coarse and trout stillwaters provide a wealth of sport, club and leisure fishing opportunities.

Fisheries sections aim to maintain, improve and develop the area's fisheries. Work includes enforcing the Fisheries Acts and byelaws through anti-poaching patrols, both inland and offshore, to routine licence checking; extensive coarse, trout and salmon habitat improvement works; the provision of fish passes to ensure that migratory species are not obstructed; the collection of fish survey data which provides a sensitive indicator of river water quality; screening planning applications and consents, and giving advice to angling clubs and riparian owners on the scientific management of their fisheries.

The area is at the forefront of fisheries science and new technology with fish counters on both the rivers Test and Itchen capable of taking video stills of salmon that pass through them. Salmon radio-tracking studies have monitored the progress of salmon from tidal waters to their spawning grounds. Salmon microtagging by The Centre for Environment, Fisheries and Aquaculture Science (CEFAS) and the Agency is being used to assess the impact of the Irish drift net fishery on our salmon stocks and tags have been used to assess salmon parr survival in our rivers. This scientific information forms the foundation for the Test and Itchen Salmon Action Plans. For anti-poaching, match box sized CCTV video cameras are deployed to keep watch over vulnerable poaching locations. Working closely with angling clubs, enforcement organisations, and fisheries is central to the way the Environment Agency aims to protect and improve the Area's fisheries.

The Hampshire Salmon Enhancement Programme is a collaborative effort between the Environment Agency and Fisheries owners. Through this partnership hundreds of thousands of salmon have been stocked to the Rivers Test and Itchen; many salmon spawning and fry habitat improvement works have been carried out and several major fish passes constructed. A collaborative urban pond restoration project with Southampton City Council has provided new angling opportunities for junior anglers, and expertise, fact sheets and advisory leaflets ensures sound fisheries advice.

Ecology: Conservation and Biology

Conservation

In terms of its natural history, Hampshire can lay claim to be one of the richest counties in England, with over 1,400 species of plants occurring here, more than any other English county. The Area is also home to a diversity of nationally rare species such as the Otter, native Crayfish, Water Vole and numerous butterflies and dragonflies. There are a number of uniquely rich river valleys, such as the Lymington and Itchen commanding national recognition for their intrinsic wildlife interests, while the New Forest is the jewel in the crown supporting unique wetlands, heath and woodlands and a multitude of rare species.

The wealth of conservation interest within the Hampshire & Isle of Wight Area is reflected in the number and area of statutory designations. There are over 120 Sites of Special Scientific Interest including 3 riverine SSSIs, 5 Ramsar sites, including Chichester Harbour, Special Protection Areas (SPA) such as the New Forest and nominated Special Areas of Conservation (SAC) such as the River Itchen, the Solent and the South Wight Coast. Hampshire and Isle of Wight stands out (along with Cumbria and Norfolk) as having the greatest relative proportion of SPAs/SACs of any Area in the Agency.

In fulfilling all its functions the Agency is required to contribute to the conservation of nature, landscape and archaeological heritage. To achieve this, the Conservation Team screens planning applications and Agency consent/authorisations to ensure that the Agency contributes to sustainable development, Biodiversity and Agenda 21 issues and meets all of its stringent conservation duties that make it one of the world's foremost environmental regulators. The Conservation Team also provide essential advice and guidance to all other functions, for example on the requirements of the Habitats Directive, to enable their daily work to have due regard for the environment.

We also have a duty generally to promote the conservation of flora and fauna dependent on the aquatic environment. Promoting conservation, often in collaboration with partners to enhance Biodiversity, is a key function of the Conservation Team. For example, the South East Otters and Rivers Project is an exciting collaborative project between the Agency and the Hampshire Wildlife Trust, where the Agency provides expert and technical support in addition to core funding. The Otter Project has achieved great success in seeing otters begin to recolonise Hampshire's rivers through close liaison with private landowners and angling interests to enhance riparian habitats and mitigate against possible road deaths.

Conservation staff maintain close liaison with external bodies such as English Nature and Local Authorities to help achieve the most effective conservation

measures across the Area. For example, the Conservation Team represents the Agency on the Hampshire Biodiversity Action Plan Partnership working with CLA, NFU, Landowners and others to conserve the Area's great biodiversity. The Conservation Team also initiates R & D Projects in order to further our understanding of the needs of rare species and to develop best practice in habitat management.

Working in partnership with the Hampshire and Wight Trust for Maritime Archaeology and the County Archaeologists the Agency has helped to further our understanding of coastal archaeology through support of the Beaulieu River Project and the Isle of Wight Wootton Quarr Coastal Project.

Biology

Biological Quality Assessment forms an integral part of the Agency's monitoring of the environment. A variety of biological methods are used including macroinvertebrates, macrophytes and microbiological analysis. River Corridor and Habitat Surveys are carried out in order to provide key information for effective environmental management, screening planning consents and formulating habitat improvement projects. In the event of fish mortalities expertise is available for taking samples for later analysis at the Agency's National Fisheries Laboratory at Brampton.

Recreation

The New Forest plays host to over 7 million visitors a year, more than the average National Park. The Isle of Wight is a major holiday location, doubling its population in the summer months. The Solent is a mecca for water based recreation. Together these special features comprise one of the most important areas for outdoor enjoyment of the countryside in Southern England.

The Conservation and Recreation staff exploit opportunities in all Environment Agency schemes to promote water based recreation wherever possible, undertaking improvements to riverside footpaths is one example. On the Isle of Wight the Agency is working with the Isle of Wight Council to open up a cycle route between Newport and Sandown some of it across land that is owned by the Agency. A Regionally based Recreation Officer supports the Area's recreation efforts.

Flood Defence

Tim Kermode



**Flood Defence
Manager**

Nigel Sell



**Flood Warning
Officer**

**Mike Mullins
Team Leader**



Flood Defence

Team

Vacant

**Strategic Planning
Engineer**

Frances Coombs

**Engineering
Assisstant**

FLOOD DEFENCE

Powers and responsibilities

Flood Defence responsibilities in Hampshire and the Isle of Wight relate to designated Main River, Tidal banks and Sea walls. There is a total of nearly 900km of Main River and despite the extensive coastline only 40km of Coastal and Tidal banks are maintained by the Environment Agency.

The principal rivers, the Test and the Itchen, have few flooding problems, apart from Romsey which has a small risk of flooding. However, groundwater flooding has occurred extensively on the upper tributaries of these rivers and some works are planned to provide alleviation in some of the villages.

The large urban areas in East Hampshire around Havant, Fareham and parts of Southampton are drained by a large number of relatively small urban watercourses, (the Hermitage Stream, the Wallington and the Monks Brook among others) which respond quickly to rainfall and can cause flooding particularly if grilles become blocked.

The New Forest rivers (the Lymington River, Beaulieu River, Bartley Water, Avon Water and the Danes Stream) regularly flood parts of the Forest and can cause problems in the surrounding villages. They are important for nature conservation and maintenance work is kept to a minimum.

On the Isle of Wight there is an extensive network of rivers, some very small and fast flowing, and include the Eastern Yar which is maintained both for intensive agriculture in the middle reaches and nature conservation in the lower reaches. Ryde and parts of Newport contain urbanised streams that are liable to flooding following intensive rainfall. There is a pumping station at Monkton Mead in Ryde to assist drainage when the outfall is tide-locked.

There are large areas of low-lying land below sea level protected by sea walls at Lymington, Farlington, Hayling Island and at Sandown on the Isle of Wight. There are also a number of areas very close to sea level not currently protected by formal sea walls maintained by the Agency - these include parts of Portsmouth and Southampton.

Flood Defence Organisation

The Area Flood Defence Manager and most of his team are currently based at Romsey. They are responsible for all flood defence maintenance in the Area and identification of any new works. New works are progressed by the Regional New Works Section as capital works and are generally designed and constructed under contract.

Maintenance activities are carried out, in Hampshire, by the Regional Direct Workforce under a contract with the Area Team who supervise this work. A Flood Defence Officer is based on the Isle of Wight who identifies and supervises the work there and is also responsible for covering the Planning Liaison interests. All the maintenance work on the Isle of Wight is carried out by external contractors.

Flood Warning

The Environment Agency operates a flood warning service which, using a combination of network of telemetry rain gauges and computer forecasts produces warnings of possible river and tidal flooding. Flood warnings are issued to local radio and TV and in some cases direct to members of the public by telephone.



FLOODING INFORMATION

Dial and listen for information and advice on flooding in your area

ENVIRONMENT AGENCY
F L O O D C A L L

0645 88 11 88

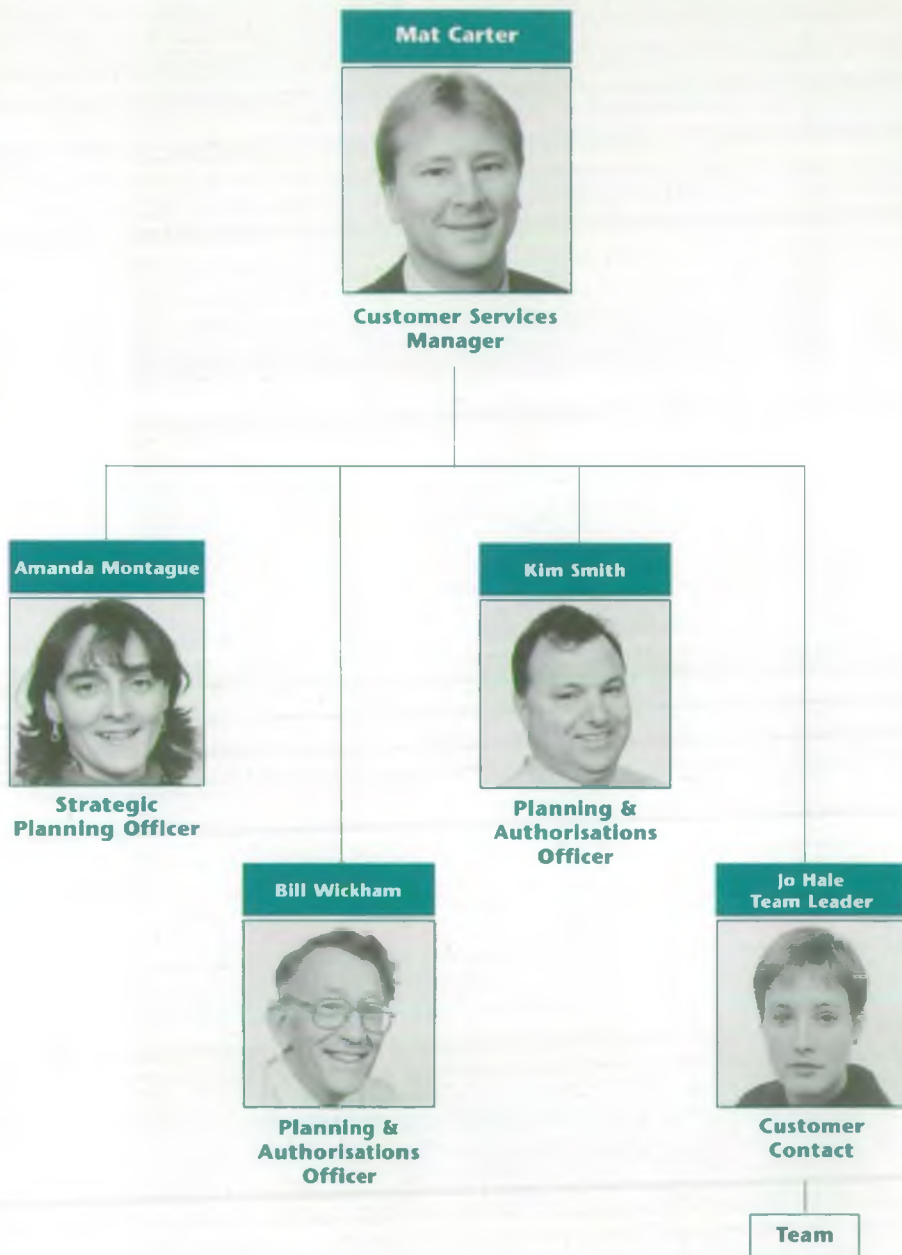
Floodcall is a 24 hour recorded
information service providing details
of flooding across England and Wales.
All calls are charged at local rates.



ENVIRONMENT
AGENCY



Customer Services



CUSTOMER SERVICES

Customer Services provides the first point of contact for the Agency's customers and ensures that an integrated response is made to requests for information, general enquiries, planning matters and licence/consent applications. It is responsible for promoting education, local PR and partnerships with other organisations and managing the production of the Area's Local Environment Agency Plans (LEAPs). Each LEAP will provide an integrated local management plan for an identified catchment - 4 within the Hampshire and Isle of Wight Area. Customer Services has three teams:

Planning Liaison

The Agency is a statutory consultee on Local Authority Development Plans and certain planning applications. Planning Liaison Officers ensure that where development is proposed, an integrated, effective and timely response is made to identify any Agency concerns and constraints on development.

Effective liaison, particularly with planning authorities, developers and landowners is essential, and early consultation is promoted in any development proposal from the pre-planning enquiry, to the planning application and Development Plan stages.

Authorisations

Third party proposals may require one or more statutory approvals from the Agency. The Authorisations team provides the first contact for enquiries about our regulatory role and any application for a consent/licence made to the Agency. It ensures that all the interests of the Agency are identified and addressed in any proposal, to provide an integrated response to the customer, determining some non-complex authorisations directly.

The team ensures that development will have a minimal impact on flooding and the flood plain and regulates and enforces land drainage and flood defence consents.

Customer Contact

The Customer Contact team provides the Area focus for local PR, sustainability initiatives, education and partnership opportunities. It also ensures integrated information service to customers to protect the environment and help raise environmental awareness. Partnerships with other organisations are promoted where mutual objectives are identified to benefit the environment.

The team is also responsible for the production of the LEAPs (Local Environment Agency Plans) in the Area and Agency input to local environmental and sustainability initiatives, including Agenda 21 forums.

Business Services

Glen Orman



**Business Services
Manager**

**Angela Vigor
Team Leader**



**Administration
Services**

Team

Sue Gibson



**Administrative
Officer**

Jo Cooper



**Administrative
Officer**

BUSINESS SERVICES

The Area support services to all staff in the Functions is provided by Business Services. The main services delivered at Area level are:

1 Premises Management and Office Services

The provision of building services and maintenance together with the purchase of furniture and office equipment.

2 Procurement

All orders are processed through the Area Office using a computer based procurement system. Advice on official contracts and suppliers is provided.

3 Word Processing

Word processing letters, reports, official documents to corporate standards.

4 Reception/Telephonist

Managing visitors and directing callers to the most appropriate person.

5 Health and Safety

The Agency's Health and Safety policy is co-ordinated by the section to ensure full awareness by managers and staff.

6 Personnel

Maintenance of all personnel records, assisting in recruitment of Area staff, arranging temporary agency staff and distribution of personnel related information to staff.

7 Training

Control of local training budgets. Arranging training and course administration.

8 Information Systems and Communication

The co-ordination of the Agency's IS and telephone requirements in the area.

9 Complaints

Receives and progresses official complaints from the public.

Direct Works



DIRECT WORKS

As well as its traditional role as the Flood Defence emergency workforce the Direct Works unit offers a service to all the functions within the Agency. We have a multi-skilled and versatile workforce, based in Hampshire, who carry out a wide range of tasks. These include specific environmental construction work, pollution clean up, out-of-hours emergency response, grounds maintenance, landscaping, aquatic weed control, tree felling & pruning and carpentry. We can also assist with preparing plans and drawings for minor construction works and carrying out surveying work.

The range of construction work undertaken by Direct Works includes fish passes, sluices, bank reforming using a wide variety of materials, piling work and concrete work. As well as construction we also undertake the routine maintenance of structures and pumping stations. The unit has access to a wide range of equipment including excavators from 3 ton - 20 ton, tractors, weedboats, 4 wheel drive vehicles and specialist confined spaces equipment.

Staff are trained in water safety, basic first aid and a range of skills such as boat handling, pesticide spraying, working in confined spaces and most hold certificates for chainsaws & brushcutters. All plant drivers are trained to CTA standard and the pollution clean up teams trained to BOSCA standards. The entire workforce is fully trained to the current safety standards set by the Construction Industry. We also have qualified in-house trainers who can offer manual handling and water safety training.

The combination of technical skills and extensive local knowledge of river systems along with close liaison with conservationists ensures the protection of wildlife and habitats during any work. We have a commitment to offering a quality service underlined by our introduction of an NVQ specifically designed for people who carry out maintenance work on rivers and waterways.

WHEN TO CONTACT THE ENVIRONMENT AGENCY

The Agency has a duty to protect and improve the environment as a whole, not only through its operational and regulatory roles, but also in the general advice the organisation gives to the public.

The following table describes in detail proposals for development, works and usage where prior consultation with the Agency is necessary.

Proposal	Environmental Implications
1 Works within or adjacent to any watercourse including outfalls, weirs, piping, ponds, diversions, infilling, bridges and planting.	Flooding, access, conservation, recreation and fisheries.
2 Works in areas at risk to flooding from rivers and the sea , including development and land raising/infilling.	Flooding, access, conservation and recreation.
3 Works on, under or adjacent to any floodbank, sea defence or other flood control structure.	Concerns regarding integrity of flood defences and flood risk.
4 Works on aquatic/wetland sites.	Conservation.
5 Works on contaminated or potentially contaminated land , eg former landfill, gas works, industrial use, fuel/chemical storage or production or close to a landfill site or major industrial process.	Pollution, waste disposal and gas permeation.
6 Development involving the disposal of foul sewage other than to public foul sewer including the use of septic tanks, cesspits, private sewers and private sewage treatment plants.	Pollution.
7 Development greater than half a hectare in area.	Flooding
8 Use, storage, transfer or disposal of radioactive material.	Control and monitoring of radioactive material.

Proposal

Environmental Implications

- | | |
|---|--|
| 9 Waste Management operations , including movement of waste, landfill, waste transfer stations, incinerators, scrapyards, recycling plants. | Waste disposal and pollution. |
| 10 Commercial and industrial development. | Pollution, waste disposal and flooding. |
| 11 Agricultural operations including livestock and poultry units, chemical and fertilizer storage, silage manufacture/ storage and disposal of manure. | Pollution and waste disposal. |
| 12 Works involving fisheries including fishing licences, fish stocking, fish farming and fish transport. | Health of fish and pollution from farming. |
| 13 Ponds, lakes and reservoirs. | Flooding, water resources, conservation and fisheries. |
| 14 Works within areas of environmental and archaeological designation. | Protection of species and habitats. |
| 15 Abstraction of water from surface water or groundwater sources. | Protection of water resources, natural environment and existing water users. |
| 16 Works incorporating any infill or excavation operation. | Pollution and waste disposal. |

HAMPSHIRE & ISLE OF WIGHT AREA CONTACTS

GENERAL ENQUIRIES (Monday - Friday 0900 - 1700)

0645 333 111

ENVIRONMENTAL INCIDENTS AND EMERGENCIES (24 hour)

0800 80 70 60

FLOOD WARNING INFORMATION LINE (24 hour)

0645 88 11 88

HAMPSHIRE AREA OFFICE

Sarum Court
Sarum Road
Winchester
Hampshire SO22 5DP

Tel: 01962 713267

Fax: 01962 841573

ISLE OF WIGHT OFFICE

20 Manners View
Dodnor
Newport
Isle of Wight PO30 5FA

Tel: 01983 822986

Fax: 01983 822985

WINCHESTER OFFICE

(Environment Planning
& Environment Protection)
Castle Chambers
Upper High Street, Winchester
Hampshire SO23 8UT

Tel: 01962 860103

Fax: 01962 870216

ROMSEY OFFICE

Canal Walk
Romsey
Hampshire SO51 7LP

Tel: 01794 512211

Fax: 01794 518296

SOUTHERN REGION ADDRESSES

REGIONAL OFFICE

Environment Agency
Guildbourne House
Chatsworth Road
Worthing
West Sussex BN11 1LD
Tel: 01903 832 000
Fax: 01903 821 832

SUSSEX AREA

Environment Agency
Ridgeworth House
5 Liverpool Gardens
Worthing
West Sussex BN11 1YH
Tel: 01903 215 835
Fax: 01903 215 884

KENT AREA

Environment Agency
Orchard House
Endeavour Park
London Road
Addington
West Malling
Kent ME19 5SH
Tel: 01732 875 587
Fax: 01732 875 057

HAMPSHIRE & ISLE OF WIGHT AREA

Environment Agency
Sarum Court
Sarum Road
Winchester
Hampshire SO22 5DP
Tel: 01962 713 267
Fax: 01962 841 573

ISLE OF WIGHT

Tel: 01983 822 986
Fax: 01983 822 985



ENVIRONMENT AGENCY

If you think flood warnings are in force in your area, call our 24-hour 'dial and listen' information line.

**ENVIRONMENT AGENCY
F L O O D C A L L**

0645 88 11 88

For general enquiries please call your local Environment Agency office. If you are unsure who to contact, or which is your local office, please call our general enquiry line.

**ENVIRONMENT AGENCY
GENERAL ENQUIRY LINE**

0645 333 111

For 24-hour emergency hotline number for reporting all environmental incidents relating to air, land and water.

**ENVIRONMENT AGENCY
EMERGENCY HOTLINE**

0800 80 70 60

**NATIONAL LIBRARY &
INFORMATION SERVICE**

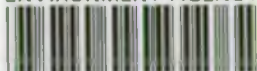
SOUTHERN REGION

Guildbourne House, Chatsworth Road,
Worthing, West Sussex BN11 1LD



**ENVIRONMENT
AGENCY**

ENVIRONMENT AGENCY



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